

Noise is unwanted sound which disturbs, irritates and causes stress. Neighbourhood noise is created by residents and visitors to localities going about their ordinary lives and, in recent years, has become a major source of complaint. Inconsiderate and anti-social behaviour is primarily responsible for this situation. This leaflet explains how people can minimise the risk of annoying neighbours by being considerate in their activities.

Alarms

Make sure a key-holder can be contacted if you have an alarm which goes off while you are away.

Alarm systems should be regularly maintained to ensure that they do not go off accidentally.



Vehicle Noise

Vehicle tuning, repairs and servicing in the vicinity of the home should be kept to a minimum and carried out at times of the day unlikely to disturb neighbours.

Make sure vehicle exhausts are kept in good repair and that engines run smoothly.

Music while you work is fine – but not when the whole street have to share it.

Anyone carrying out the commercial repair of vehicles in domestic premises may be in breach of planning regulations.

D.I.Y.



D.I.Y. and building activities should be restricted to times of the day least likely to disturb neighbours.

People should, if possible, apologise to neighbours in advance for disturbance caused by drilling, hammering, etc.

Washing and other household appliances should not be used late at night or early morning.

Arguments

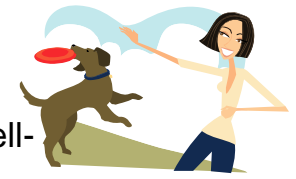
Ongoing arguments and disagreements between neighbours which involve raised voices, can cause disturbance and stress to those who are not involved.

Try to resolve domestic issues peacefully and remember good neighbours make life much happier.

Pets

Howling and barking dogs inside and outside the home cause significant annoyance.

Noise nuisance is seldom caused by property trained, supervised and well-cared for pets.



Any tenants whose dogs cause a regular annoyance will have permission to keep their pet withdrawn.

Music and TV

Think about the volume and make sure your music or TV is not disturbing others.



Pull the TV speakers away from your neighbour's wall. Raise speakers from the floor, and use headphones, if possible.

The Police have powers under Section 54 of the Civic Government (Scotland) Act 1982 to confiscate music equipment and TV's.

What can you do?

Everyone should take care to avoid unnecessary disturbance of neighbours and it may be helpful to check that you're not causing nuisance.

Warning people in advance about any exceptional noise, eg DIY, parties, etc is also beneficial.

People who keep anti-social hours should take extra care to avoid disturbance late at night or early morning.

Anyone experiencing a noise disturbance should speak to the person causing the disturbance and/or contact the Police, Environmental Health or Cordale as appropriate.

Support from Other Agencies

Strathclyde Police, Alexandria
01389 823000

Strathclyde Police, Dumbarton
01389 822000

West Dunbartonshire Council,
Community Wardens
01389 772050

West Dunbartonshire Council,
Mobile Wardens
01389 772048



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Office Opening Hours

Monday	9.00am to 12.30pm	1.30pm to 5.00pm
Tuesday	9.00am to 12.30pm	1.30pm to 5.00pm
Wednesday	Closed	1.30pm to 5.00pm
Thursday	9.00am to 12.30pm	1.30pm to 5.00pm
Friday	9.00am to 12.30pm	1.30pm to 5.00pm

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This leaflet can be made available in other languages, on tape, large print or Braille on request



HOUSING ASSOCIATION

STOP THAT NOISE!