



FLYER

AUGUST 2007

FREQUENTLY ASKED QUESTIONS

This flyer will hopefully explain a number of queries that the Association receives from applicants on a daily basis about their housing application and how the allocation of houses works.

Do you have to live outside Renton to get a house with CHA?

In line with Housing (Scotland) Act 2001, CHA has an open housing list, which means anyone aged 16 or over can apply.

Our figures for 2006/07 show where people where housed from:

HOUSED FROM	
Renton	6
Haldane	3
Bonhill	5
Alexandria	3
Dumbarton	4
Other Areas West Dunbartonshire	1
Outwith West Dunbartonshire	0

Is there another way I can apply?

Cordale Housing Association has a nominations agreement with West Dunbartonshire Council, in which 50% of their lets are given to the Council for nomination. Therefore it is important to add your name to the Council's housing list and ensure that you tick that you wish to be selected for nomination for Cordale Housing Association. This will further maximise your chances of housing with the Association.

How can my position change when there aren't any vacancies?

Your position can change on a daily basis due to new applications being received almost every day. If an applicant has greater points than your application then the position will change.

Who actually decides who gets allocated a house?

The Association has an Allocations Policy, which includes the necessary legal requirements, laid out by the Scottish Executive. The policy is approved and reviewed by the Association's Management Committee, who delegate the allocation of properties to the staff of the Association. Committee Members are not involved in allocating the properties. The staff then have to work within the agreed quotas set out in the allocation policy, so 50% of lets will go to the Council for nominations, 25% will go to the housing list, 20% to internal transfers (Cordale existing tenants) and 5% to MOVE UK nominations. So for example if a house becomes available and you are top of the housing list queue, you may not necessarily be allocated the property as it may require to go to a nomination or to the internal transfer list, depending on the quotas to date.

When will I get offered a property?

We would like to be in a position to help everyone, however our tenants seem to be happy in their homes and are not moving away. We only had 22 properties to relet between 1st April 2006 to March 2007.

It is getting more difficult to be able to assist everyone on our high demand housing list. Committee and staff are striving to ensure that the Association's development continues, so that we can make more people enjoy a good quality of life in more Cordale homes.

CORDALE HOUSING ASSOCIATION

Can I speak to someone about my application for housing?

Yes, please contact the office in person or by calling 01389 721216 to make an appointment to see Lauren McGall, Trainee Housing Services Assistant. She will be happy to discuss your application with you and give you any other housing advice, which you made need.



Lauren McGall

How many people want to be housed by Cordale Housing Association?

The demand for our housing continues to grow: -

Housing List as at 30th June 2007

Size	2 Apt		3 Apt		4 Apt		5 Apt		6 Apt		Total
	M*	GF* WC*	M	GF WC	M	GF WC	M	GF WC	M	GF WC	
Total Number	75	47	86	15	53	5	25	0	8	0	322
On Active List		0		8		0		0		0	

M* = Mainstream general needs, GF* = Ground Floor Accommodation, WC* = Wheelchair Accommodation

Very Sheltered Housing

The Association is very excited about our ongoing development programme, which includes its first ever Very Sheltered Housing development for older people. The Association has not made any allocations for this development at present, as details about the allocation procedures are being developed.

Phase 8

One 5 Apartment house, one 4 apartment 5 person house and nine 3 apartment 4 person houses are being built in Burns Street and at the riverfront. The 5-apartment property has been pre-allocated. The Association will be pre-allocating the other properties later in the year.

Mutual Exchanges

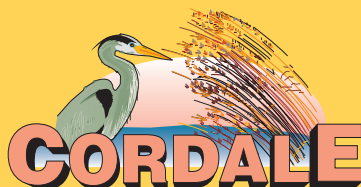
If you are a Housing Association or Council tenant and are interested in swapping homes with another tenant, we can add your name to our mutual exchange board, which is currently being reviewed and updated. If you are interested please contact Yvonne Reilly at this office for further information about mutual exchanges. Our contact details are printed opposite.

Change in Circumstances

Please remember to keep the Association informed should your circumstances change which may affect your application.

Review Form

With this flyer you will have received an information leaflet about other landlords in the area and a review form. It is extremely important that you complete this form, even if your circumstances have not changed. You need to complete this form to let us know that you still wish to remain on our housing list.



HOUSING ASSOCIATION

CONTACT US

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